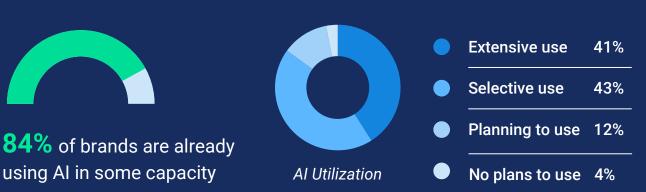
# **How Ecommerce Brands** Are Using AI to Scale Globally

Insights from 200 US, UK, and Canadian ecommerce leaders on how they're applying AI to drive efficiency & fuel global growth.

### **Al Adoption Across the Ecommerce Industry**



#### Where AI is Making an Impact

	Customer support	43%
	Marketing	37%
*****	<b>Customer personalization</b>	35%
00	Inventory optimization	34%
	Product localization	31%
	Dynamic pricing / promos	31%

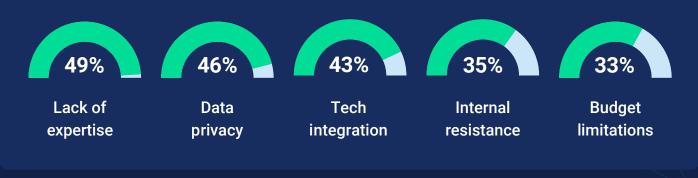
#### Imporance of AI



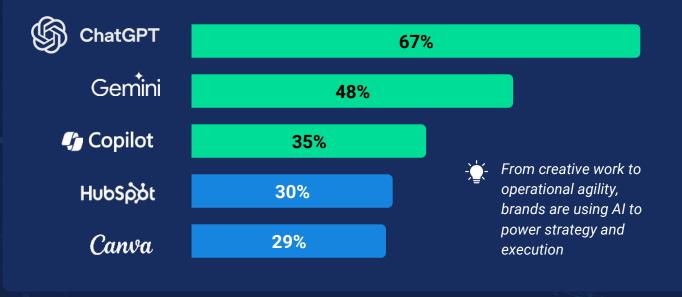
9/10 ecommerce leaders rated AI as very or *critically* important to scaling their business

i 52% rated 4 out of 5 41% rated 5 out of 5

#### The Biggest Al Implementation Challenges



### **Most Popular AI Tools Among Brands**



## **Powering Smarter Global Growth**

Today's top brands are using AI to work smarter—and grow faster.

At Passport, we combine AI and advanced technology with real human expertise to help ecommerce brands scale confidently in 190+ markets. From reducing checkout drop-off rates to simplifying compliance reviews and flagging label failures with suggested address corrections, our Al-supported, end-to-end solutions make global growth simple.

passportglobal.com



